

No surprises

Just solid confidence

Damage Assistance Program for portable DR detectors



Protect your investment and your benefits

Accidents can happen. Protect your Agfa HealthCare portable DR detector from accidental damage with our Damage Assistance Program (DAsP). For the solid confidence of knowing it's always there, where and when you need it.



With a DR solution from Agfa HealthCare, you are creating a first-class working environment at your facility and enhancing your patients' feeling of comfort and peace of mind. Your portable DR detector is a key part of your DR solution, offering you high-quality direct digital imaging while maximizing the use of your existing equipment.

With its cassette-less workflow, you can view and validate the image immediately after exposure and there's no risk of mixing up patients' cassettes. Productivity is enhanced, since there is no cassette processing involved and the image is available immediately. And images can be sent immediately to a PACS or imager in DICOM format.

Convenience and portability, improved workflow and examination speed, MUSICA² gold-standard image processing... the list of benefits is impressive. Don't let an accidental drop take that away from you!

To ensure your valuable investment is always up-and-running and to protect it against accidental user damage, we offer you the solid confidence of our DAsP. So you can focus on what matters most: providing the very best patient care.

Peace of mind: depend on it

With DAsP as an add-on to your DR services package or portable DR detector warranty extension, you can avoid unexpected, high repair or replacement costs. A fixed yearly fee and a minimal co-pay for any accident provide you the peace of mind of knowing you can depend on your portable DR detector – with no costly surprises.

Protect your detector for less than 10%
of your total investment:



For your Agfa HealthCare DR solution

Your DR services package keeps your DR system performing optimal – producing outstanding MUSICA² image quality. DAsP is available as an add-on for your Agfa HealthCare DR system that uses a portable detector, including DX-D 100, DX-D 400, DX-D 600 and DX-D 500⁽ⁿ⁾.

For your Agfa HealthCare Integration or Retrofit package

DAsP is an add-on to your DR detector warranty extension for your DX-D Integration or Retrofit package. It is valid for the DX-D 30C (wireless), DX-D 35C (wireless), DX-D 20G/C (tethered) and DX-D 10G/C (tethered) detectors.

DAsP: Premium coverage, up-front

DAsP covers accidents such as drops and liquid damages caused by the trained user. Once Agfa HealthCare has determined that the damaged detector cannot be repaired on-site, it will be replaced with a working unit through an accelerated process, to maximize your system uptime. You will only pay a minimal co-pay for a damage occurrence. The DAsP can be purchased at the point of sale, for a period of up to five years.

Services & support: Made to fit

Agfa HealthCare's service agreement solutions have been carefully tailored to meet customers' situations and needs. Available in Basic, Comfort and Advanced, they make lifecycle costs predictable and extend the useful life of your imaging assets.

A worldwide team of some 1,000 service professionals is available to provide you with support at all phases of your project. Services go well beyond maintenance: they can help you customize your examination tree or link RIS protocol codes, or provide value added services such as super user training, staff training and software upgrades. All to give you an even higher return on your investment.

With first class support, specific skills and services, and empowered effectiveness, Agfa HealthCare provides the solid sense of confidence you need for your daily operations.

Insight. Delivered.

Agfa HealthCare is a global leader in the fast growing market of integrated IT and imaging systems, offering healthcare facilities a seamless flow of information and a 360° view of patient care. The company has a unique, holistic approach, enabling it to provide in-depth clinical know-how and fully integrated hospital-wide solutions. These specialized solutions integrate IT and imaging systems for Radiology, Cardiology, Mammography and Orthopaedics. Agfa HealthCare's enterprise-wide IT platform integrates all administrative and clinical data within a healthcare facility and is designed to match the unique needs of specific healthcare professionals. ■

www.agfahealthcare.com

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